



END USER



**AirMiller "Sit Cool"™**



Timeless Values. Innovative Design.

Welcome to Miller at Work, a new breed of office furnishings supplier with strong industry bloodlines. Building on decades of success as Miller Desk – a recognized leader in quality, value and service – we offer you the perfect synthesis of innovative design, cutting-edge technology and old-fashioned values. At Miller, we believe in family. That is why our entire seating collection is named after members of our family. Located in the heart of the furniture capital of the world – High Point, NC you get unmatched quality while knowing we are supporting our community and country. The Felix chair is name after the Miller brother's father Felix Miller Jr. who believed in engineering products that would perform under the test of time and patented and manufactured the first 500 lbs 24/7 ergonomic chair in 1991. The Miller family has been in the furniture business for over 70 years. Beginning in the 40's and 50's with Felix Miller Sr. our grandfather sold and serviced wood working machinery. In 1971 Miller Desk Company was created to service the office furniture industry with the highest of quality, by manufacturing desk and office furniture. In 2008 Miller at Work was established and is a continuation of superior products and work ethics from Miller Desk.

Miller at Work has the capacity to produce specific features in seating, which has made our 24/7; Big and Tall heavy-duty seating explode throughout the industry. We heard what you had to say, and we made it happen. Our seating offers a vast array of sizes and weight limits that can accommodate anyone. We have worked hard to earn the trust in the intensive use industry, now that we have done that we are taking that same approach to offer the same high quality craftsmanship from our 24/7 seating to a new non 24/7 seating line.

We have a motto here at Miller at Work and it is "A Tradition Of Listening", to us it is more than just a motto it is a way of life. That is why our products are so unique because we LISTEN.

Sincerely,

Max Miller

*Max Miller*

President / Owner

**\* All items and prices are available on the NC State Contract\***

**NC State Contract 420A Furniture all Types Bid # 201400059**

**Alabama State Contract # 4012012 for T390 / 2233882**

**COSTARS 035-E23-193**

**Approved Vender for Septa E Procurement System**

**GSA Contract MAS 47QSM23D08QT**

**Performance Begins 9/26/2023 Ends 9/25/2028**

**CONTRACT: 240102 Emergency Responder Supplies,**

**Equipment and Services. End Date: Mar - 31-2027**

**EDGAR COMPLIANCE: (Contact TIPS for Verification)**

**SC State Contract 4400036213**

**State of Mississippi State Contract # 8200074549**

**Non-Maryland Limited Liability Company Registration - Z25907213**

**SunBiz Approved**



**Approved Vendor**



**MILLER at WORK, LLC**

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[www.milleratwork.com](http://www.milleratwork.com)

## **We Care**

1. Listen to and take care of your customers request.
2. Respect and appreciate your employees by telling them how they are family.
3. Surround your company with can do suppliers.
4. Always take full responsibility of your actions personally and manufacturing.
5. Lead by example.
6. Every great sports team and business is only successful when they communicate within.

## **Team Members**

1. Max Miller - President/Owner
2. David Miller - Purchasing/Production
3. Logan Miller - Manufacturing/IT/Contracts NC, SC, VA, TN, MD
4. Terri Sharpe - Controller
5. Larry Chester - Sales/Marketing AL, GA, South East
6. David Peele - Product Engineer
7. Cindy Marshall - Logistics/Contracts
- 8.
- 9.
- 10.

Please review the marketing questionnaire to help out potential customers decide what they need, especially since we offer more options than our competitors.

## **Chair Purchasing Guideline Considerations:**

1. Weight capacity
2. High Back, Executive Back, Low Back
3. Seat width
4. Seat depth
5. Seat Height range
6. Mechanism functions
7. Arm functions
8. Upholstered, mesh or combo
9. Fabric, Vinyl or Leather
10. Warranty coverage for each chair part
11. Warranty repair responsibility
12. Procedures to request assistance in repair
13. Contract requirements?
14. Special needs requirements

*\*Please feel free for any additional categories  
and adjustments to the above thoughts\**

# What's in a model number?

Here at Miller at Work we have a specific way of doing our model numbers so that it makes it easier for customers to understand.

The first 3 to 4 digits of the model number is the actual model number for the chair, the next two digits are to specify the arms, the next digit specifies the **base**, the next two digits specify the **mechanism**, the next two digits specify the width and the last two digits are the depth of the seat.

## Example:

Model# of chair → **1697-16-10-32-21-21** ← Seat Depth

Arm ↑ Base ↑ Mechanism ↑ Seat Width

## Bases

#3

Heavy Duty 6 prong steel base



#4FP

6 prong base w/foot rest plate

PATENT  
PENDING  
FOOTREST  
PLATE



#7

Low profile nylon base



#10

Heavy Duty cast aluminum base



## Arms

#4



Height and width adjustable  
Arm Cap Rotates

#15



Fixed Height and width  
Upholstered Arm Cap

#16



Height and Width adjustable sliding arm  
(Hard Rubber Pad slides front to back)  
Available Long 14S Arm pad

#16L



#17L



Fold down arm w/front sliding  
arm pad, height and width adjustable.  
New 14.5 inch long Arm pad



#20



Width adjustable Life time warranty  
Fixed Height

# Mechanisms

All bases are standard with Heavy duty 75 millimeter casters that accommodate carpet or hard floors

### \* **Synchro Tilt:** #31BA

- 1) Left side mounted knee tilt
- 2) Left side mounted infinite angle lock
- 3) Right side mounted tension control
- 4) Right side mounted gas lift
- 5) **Adjustable seat depth**
- 6) **Infinite back angle adjustment**

### \* **Synchro Tilt:** #36

- 1) Infinite tilt lock

### \* **HD Synchro Tilt:** #32

- 1) 2 to 1 knee tilt
- 2) Back is independent from seat
- 3) Back locks in upright position or free float
- 4) Tension Control



### \* **HD Swivel Only:** #34



### \* **Mid-Pivot:** #37

- 1) With tilt lock
- 2) Synchro tilt w/ tilt lock
- 3) Maxine stool w/ mesh seat



# Felix Deluxe

Prepayment Discount is not Applicable To Online Pricing

High Back = HB • Executive Back = EB • Low Back = LB

10 YEAR WARRANTY 24/7



## 300 lbs

UPHOLSTERED SEAT

HB • 699-17L-3-31BA-21-19

Vinyl **\$2585**

EB • 698-17L-3-31BA-21-19

Vinyl **\$2535**

LB • 697-17L-3-31BA-21-19

Vinyl **\$2435**

Seat Height • 21" - 24"

Seat Width • 21"

Seat Depth • 18" - 20.5"

#16L Arm Deduct \$50



## 300 lbs MESH

MESH SEAT

HB • 699-17L-3-31BA-21-19-M

Vinyl **\$2585**

EB • 698-17L-3-31BA-21-19-M

Vinyl **\$2535**

LB • 697-17L-3-31BA-21-19-M

Vinyl **\$2435**

Seat Height • 19" - 22"

Seat Width • 21"

Seat Depth • 19.5" - 22"

#16L Arm Deduct \$50



## 400 lbs

UPHOLSTERED SEAT

HB • 699-17L-3-32-21-21

Vinyl **\$2635**

EB • 698-17L-3-32-21-21

Vinyl **\$2585**

LB • 697-17L-3-32-21-21

Vinyl **\$2535**

Seat Height • 21" - 24"

Seat Width • 21"

Seat Depth • 21"

Available Mechanism 31BA  
Add \$100

## 500 lbs

UPHOLSTERED SEAT

HB • 799-17L-3-32-23-21

Vinyl **\$2835**

EB • 798-17L-3-32-23-21

Vinyl **\$2785**

LB • 797-17L-3-32-23-21

Vinyl **\$2635**

Seat Height • 21" - 24"

Seat Width • 23"

Seat Depth • 21"

## 500 lbs

UPHOLSTERED SEAT

EB • 798-17L-3-31BA-23-21

Vinyl **\$2885**

LB • 797-17L-3-31BA-23-21

Vinyl **\$2735**

Seat Height • 21" - 24"

Seat Width • 23"

Seat Depth • 21"

## 600 lbs

UPHOLSTERED SEAT

HB • 899-17L-4FP-32-25-21-SL SPINDLE LIFT

Vinyl **\$3610**

EB • 898-17L-4FP-32-25-21-SL SPINDLE LIFT

Vinyl **\$3510**

Seat Height • 19" - 23"

Seat Width • 25"

Seat Depth • 21"

## 700 lbs

UPHOLSTERED SEAT

HB • 7001-17L-4FP-34-25-21-SL SPINDLE LIFT

Vinyl **\$4335**

EB • 7000-17L-4FP-34-25-21-SL SPINDLE LIFT

Vinyl **\$4035**

Seat Height • 19" - 23"

Seat Width • 25"

Seat Depth • 21"



**NEW!**  
6 Prong Base w/Foot Rest Plate  
**\$350** Up Charge

PATENT  
PENDING  
FOOT RING

Model #  
4FP  
(Does Not Include  
Foot Pedals)



Ottoman

21" x 19" Vinyl **\$375**  
21" x 23" Vinyl **\$450**



INCLUDES FABRIC KOOL FOAM SEAT PAD

10 YEAR LIMITED WARRANTY 24/7

LABOR • LOGO • NECK OR LUMBAR PILLOW

PLASTIC BACK COVER • 6 PRONG METAL BASE • EXTRA SEAT COVER

APPLIES TO DIRECT PURCHASES AT THE ABOVE PRICES ONLY!

PATENT PENDING TRIPLE FOAM MOLDED SEAT





## 200 lbs

UPHOLSTERED SEAT

LB • 2597-17L-7-37-21-21  
Vinyl **\$1700**

Seat Height • 17" - 20"  
Seat Width • 21"  
Seat Depth • 21"



## 200 lbs

MESH SEAT

LB • 2597-17L-7-37-21-21-M  
Vinyl **\$1700**

Seat Height • 17" - 20"  
Seat Width • 21"  
Seat Depth • 21"



## 300 lbs

UPHOLSTERED SEAT

HB • 2699-17L-3-31BA-21-19  
Vinyl **\$2335**  
EB • 2698-17L-3-31BA-21-19  
Vinyl **\$2275**  
LB • 2697-17L-3-31BA-21-19  
Vinyl **\$2185**

Seat Height • 19" - 22"  
Seat Width • 21"  
Seat Depth • 18" - 20.5"



## 300 lbs

MESH SEAT

HB • 2699-17L-3-31BA-21-19-M  
Vinyl **\$2335**  
EB • 2698-17L-3-31BA-21-19-M  
Vinyl **\$2275**  
LB • 2697-17L-3-31BA-21-19-M  
Vinyl **\$2185**

Seat Height • 19" - 22"  
Seat Width • 21"  
Seat Depth • 19.5" - 22"



## 400 lbs

UPHOLSTERED SEAT

HB • 2799-17L-3-32-21-21  
Vinyl **\$2435**  
EB • 2798-17L-3-32-21-21  
Vinyl **\$2385**  
LB • 2797-17L-3-32-21-21  
Vinyl **\$2335**

Seat Height • 21" - 24"  
Seat Width • 21"  
Seat Depth • 21"

Available Mechanism 31BA  
Add \$100

## 500 lbs

UPHOLSTERED SEAT

HB • 3799-17L-3-32-23-21  
Vinyl **\$2635**  
EB • 3798-17L-3-32-23-21  
Vinyl **\$2585**  
LB • 3797-17L-3-32-23-21  
Vinyl **\$2435**

Seat Height • 19" - 22"  
Seat Width • 23"  
Seat Depth • 21"

## 500 lbs

UPHOLSTERED SEAT

EB • 798-17L-3-31BA-23-21  
Vinyl **\$2685**  
LB • 797-17L-3-31BA-23-21  
Vinyl **\$2535**

Seat Height • 21" - 24"  
Seat Width • 23"  
Seat Depth • 21"

### NEW!

6 Prong Base w/Foot Rest Plate  
**\$350** Up Charge

Model #  
4FP  
(Does Not Include  
Foot Pedals)

PATENT  
PENDING  
FOOT RING



Ottoman

21" x 19" Vinyl **\$375**  
21" x 23" Vinyl **\$450**



**8 YEAR LIMITED WARRANTY 24/7**  
**NO LABOR • NO LOGO • NO NECK OR LUMBAR PILLOW**  
**NO PLASTIC BACK COVER • 6 PRONG METAL BASE**  
**5 PRONG NYLON BASE • NO EXTRA SEAT COVER**

PATENT PENDING TRIPLE FOAM MOLDED SEAT



## 200 lbs

UPHOLSTERED SEAT

LB • 2497-4-7-37-21-21  
Vinyl **\$1400**

Seat Height • 17" - 20"  
Seat Width • 21"  
Seat Depth • 21"



## 200 lbs

MESH SEAT

LB • 2497-16-7-37-21-19-M  
Vinyl **\$1400**

Seat Height • 17" - 20"  
Seat Width • 21"  
Seat Depth • 19"



## 300 lbs

UPHOLSTERED SEAT

HB • 2699-16-10-31BA-21-19  
Vinyl **\$1960**  
EB • 2698-16-10-31BA-21-19  
Vinyl **\$1910**  
LB • 2697-16-10-31BA-21-19  
Vinyl **\$1860**

Seat Height • 19" - 22"  
Seat Width • 21"  
Seat Depth • 18" - 20.5"



## 300 lbs

MESH SEAT

HB • 2699-16-10-31BA-21-19-M  
Vinyl **\$1960**  
EB • 2698-16-10-31BA-21-19-M  
Vinyl **\$1910**  
LB • 2697-16-10-31BA-21-19-M  
Vinyl **\$1860**

Seat Height • 19" - 22"  
Seat Width • 21"  
Seat Depth • 19.5" - 22"



## 400 lbs

UPHOLSTERED SEAT

HB • 2799-16L-10-32-21-21  
Vinyl **\$2260**  
EB • 2798-16L-10-32-21-21  
Vinyl **\$2210**  
LB • 2797-16L-10-32-21-21  
Vinyl **\$2160**

Seat Height • 21" - 24"  
Seat Width • 21"  
Seat Depth • 21"

Available Mechanism 31BA  
Add \$100

## 500 lbs

UPHOLSTERED SEAT

HB • 3799-16L-2-32-23-21  
Vinyl **\$2460**  
EB • 3798-16L-2-32-23-21  
Vinyl **\$2360**  
LB • 3797-16L-2-32-23-21  
Vinyl **\$2260**

Seat Height • 19" - 22"  
Seat Width • 23"  
Seat Depth • 21"

#2



**NEW!**

6 Prong Base w/Foot Rest Plate  
**\$350 Up Charge**

Model #  
4FP  
(Does Not Include  
Foot Pedals)

PATENT  
PENDING  
FOOT RING

**Ottoman**

21" x 19" Vinyl **\$375**  
21" x 23" Vinyl **\$450**



**4 YEAR LIMITED WARRANTY 24/7**  
**NO LABOR • NO LOGO • NO NECK OR LUMBAR PILLOW**  
**NO PLASTIC BACK COVER • 5 PRONG METAL BASE**  
**5 PRONG NYLON BASE • #16 ARM • NO EXTRA SEAT COVER**

# Maxine Deluxe

Prepayment Discount is not Applicable To Online Pricing

12 YEAR WARRANTY 24/7



Optional Lumbar pillow  
\$100

**200 lbs**

UPHOLSTERED SEAT AND HEAD REST

HB • 882-16-7-37-21-20-HR  
Vinyl **\$1248**

EB • 882-16-7-37-21-20  
Vinyl **\$1020**

ALL MESH AND OPTIONAL HEAD REST

HB • 880-17L-7-37-21-20-M-HR  
Mesh **\$1360**

EB • 880-17L-7-37-21-20-M  
Mesh **\$1230**

Seat Height • 21" - 24"  
Seat Width • 21"  
Seat Depth • 21"



Optional Lumbar pillow  
\$100

**250 lbs**

UPHOLSTERED SEAT AND HEAD REST

HB • 882-16-10-37-21-20-HR  
Vinyl **\$1560**

EB • 882-16-10-37-21-20  
Vinyl **\$1420**

ALL MESH AND OPTIONAL HEAD REST

HB • 880-17L-3-37-21-20-M-HR  
Mesh **\$1560**

EB • 880-17L-3-37-21-20-M  
Mesh **\$1420**

Seat Height • 19" - 22"  
Seat Width • 21"  
Seat Depth • 21"

# Maxine Deluxe Plus



Includes lumbar  
pillow

**300 lbs**

UPHOLSTERED SEAT AND HEAD REST

HB • 882-17L-3-31BA-21-19-HR-LP  
Vinyl **\$2500**

EB • 882-17L-3-31BA-21-19-LP  
Vinyl **\$2450**

ALL MESH AND OPTIONAL HEAD REST

HB • 881-17L-3-31BA-21-19-M-HR-LP  
Mesh **\$2100**

EB • 881-17L-3-31BA-21-19-M-LP  
Mesh **\$2000**

Seat Height • 21" - 24"  
Seat Width • 21"  
Seat Depth • 18" - 20.5"



Includes lumbar  
pillow

**400 lbs**

UPHOLSTERED SEAT AND HEAD REST

HB • 883-17L-3-31BA-21-21-HR-LP  
Vinyl **\$2600**

EB • 883-17L-3-31BA-21-21-LP  
Vinyl **\$2550**

Seat Height • 21" - 24"  
Seat Width • 23"  
Seat Depth • 21"



Includes lumbar  
pillow

**500 lbs**

UPHOLSTERED SEAT AND HEAD REST

HB • 884-17L-3-32-23-21-HR-LP  
Vinyl **\$2650**

EB • 884-17L-3-32-23-21-LP  
Vinyl **\$2600**

Seat Height • 19" - 23"  
Seat Width • 23"  
Seat Depth • 21"

Available Mechanism 31BA  
Same Price



Includes lumbar  
pillow

**600 lbs**

UPHOLSTERED SEAT AND HEAD REST

HB • 886-17L-3-32-25-21-HR-LP-SL SPINDLE LIFT  
Vinyl **\$2800**

EB • 886-17L-3-32-25-21-LP-SL SPINDLE LIFT  
Vinyl **\$2750**

Seat Height • 19" - 23"  
Seat Width • 25"  
Seat Depth • 21"

**NEW!**  
6 Prong Base w/Foot Rest Plate  
\$350 Up Charge

Model #  
4FP  
(Does Not Include  
Foot Pedals)



PATENT  
PENDING  
FOOT RING

**Ottoman**

21" x 19" Vinyl **\$375**  
21" x 23" Vinyl **\$450**



12 YEAR LIMITED WARRANTY 24/7

PARTS • LABOR • LOGO • SEAT COVER

6 PRONG METAL BASE • 5 PRONG NYLON BASE • 5 PRONG METAL BASE

APPLIES TO DIRECT PURCHASES AT THE ABOVE PRICES ONLY!

PATENT PENDING TRIPLE FOAM MOLDED SEAT



# Tank Deluxe

Prepayment Discount is not Applicable To Online Pricing

## CORRECTIONAL SEATING

#15 Arm Optional



### FELIX 500 lbs

UPHOLSTERED SEAT

LB • 693-17L-4FP-34-23-21- SPINDLE LIFT

Vinyl **\$2510**

LB • 693-17L-4FP-34-23-21-SL- GAS CYLINDER

Vinyl **\$2310**

Seat Height • 17" - 20"

Seat Width • 22"

Seat Depth • 21"

10 YEAR WARRANTY 24/7 ON GAS MODEL

15 YEAR WARRANTY 24/7 ON SPINDLE MODEL

Substitute #16L or #15  
(Fixed Height Fixed Width)  
No Upcharge.



### MAXINE 300 lbs

ALL MESH

LB • 694-16-3-37-21-M-SL-SPINDLE LIFT

Vinyl **\$2250**

LB • 694-16-3-37-21-M-GAS CYLINDER

Vinyl **\$2050**

Seat Height • 19" - 22"

Seat Width • 21"

Seat Depth • 21"

10 YEAR WARRANTY 24/7 ON GAS MODEL

15 YEAR WARRANTY 24/7 ON SPINDLE MODEL



### FELIX 500 lbs

UPHOLSTERED SEAT

EB • 688-17L-4FP-34-23-21-SL-SPINDLE LIFT

Vinyl **\$2310**

LB • 687-17L-4FP-34-23-21-GAS CYLINDER

Vinyl **\$2010**

Seat Height • 21" - 24"

Seat Width • 22"

Seat Depth • 21"

10 YEAR WARRANTY 24/7 ON GAS MODEL

15 YEAR WARRANTY 24/7 ON SPINDLE MODEL

APPLIES TO DIRECT PURCHASES AT THE ABOVE PRICES ONLY!

PATENT PENDING TRIPLE FOAM MOLDED SEAT

**NEW!**

6 Prong Base w/Foot Rest Plate  
**\$350 Up Charge**

Model #  
4FP  
(Does Not Include  
Foot Pedals)

PATENT  
PENDING  
FOOT RING



**Ottoman**

21" x 19" Vinyl **\$375**  
21" x 23" Vinyl **\$450**



# Felix Economy *NON 24/7 Seating 40hr Work Week*

Prepayment Discount is not Applicable To Online Pricing

8 YEAR WARRANTY 40hr / Per Week



**250 lbs**

UPHOLSTERED SEAT

HB • 1699-4-10-37-21-21

Vinyl **\$1300**

EB • 1698-4-10-37-21-21

Vinyl **\$1232**

LB • 1697-4-10-37-21-21

Vinyl **\$1200**

Seat Height • 21" - 24"

Seat Width • 21"



**250 lbs**

MESH SEAT

HB • 1699-16-10-37-21-21-M

Vinyl **\$1300**

EB • 1698-16-10-37-21-21-M

Vinyl **\$1250**

LB • 1697-16-10-37-21-21-M

Vinyl **\$1200**

Seat Height • 19" - 22"

Seat Width • 21"

Seat Depth • 21"

# Maxine Economy *NON 24/7 Seating 40hr Work Week*

8 YEAR WARRANTY 40hr / Per Week



**200 lbs**

UPHOLSTERED SEAT

HB • 778-4-9-37-21-20-HR

Vinyl **\$789**

EB • 778-4-9-37-21-20

Vinyl **\$649**

Seat Height • 21" - 24"

Seat Width • 21"

Seat Depth • 21"



**250 lbs**

UPHOLSTERED SEAT

HB • 775-4-10-31BA-21-19-HR

Vinyl **\$1053**

EB • 775-4-10-31BA-21-19

Vinyl **\$913**

Seat Height • 21" - 24"

Seat Width • 21"

Seat Depth • 18" - 20.5"

# Beth



**250 lbs**

FB-007-0 Armless

Vinyl **\$410**





**250 lbs**

HB • FB-007-1 With Arms

Vinyl **\$475**



Warranty Comparisons							
	 <b>Miller at Work</b>	<b>Concept Seating</b>	<b>Ironhorse Seating</b>	<b>Body Built</b>	<b>Neutral Posture</b>	<b>ERA</b>	<b>Herman Miller Aeron</b>
<b>Frame</b>	<b>24/7 lifetime</b>	10 years	5 & 10 year	7 years	5 years	Lifetime	12 years
<b>Seat / Back foam</b>	<b>4, 8, 10 &amp; 12 years</b>	6 years	Structural parts	Not covered	5 years	2 years	N/A
<b>Lumbar/neck foam</b>	<b>4, 8, 10 &amp; 12 years</b>	6 years	3 or 5 years	Not covered	5 years	2 years	N/A
<b>Arms</b>	<b>4, 8, 10 &amp; 12 years</b>	6 years	3 or 5 years	Not covered	10 years	2 years	12 years
<b>Arm pads</b>	<b>4, 8, 10 &amp; 12 years</b>	6 years	3 or 5 years	3 years	10 years	2 years	12 years
<b>Mechanism</b>	<b>4, 8, 10 &amp; 12 years</b>	6 years	5 years	5 years	10 years	2 years	12 years
<b>Arm plates</b>	<b>Lifetime</b>	6 years	5 years	5 years	10 years	2 years	12 years
<b>Upholstery</b>	<b>10 years deluxe</b>	Not covered	3 years	5 years	3 years	2 years	N/A
<b>Cylinders</b>	<b>4, 8, 10 &amp; 12 years</b>	2 or 6 years	5 years	7 years	5 years optional coverage upcharge	2 years	12 years
<b>Spindle lift Chairs</b>	<b>Lifetime</b>	N/A	N/A	N/A	N/A	N/A	N/A
<b>Bases</b>	<b>6 &amp; 5 Prong Metal Lifetime</b>	6 years	5 years Nylon Base unless upgrade	6 prong base optional upcharge	N/A	5 years	12 years 6 prong N/A
<b>Casters</b>	<b>Lifetime</b>	6 years	3 years	Lifetime	10 years	5 years	12 years
<b>Normal wear/tear</b>	<b>4, 8, 10 &amp; 12 years</b>	Yes	No	No	No	5 years	No
<b>Ships Assembled</b>	<b>Yes No upcharge</b>	No	Yes	Yes	Yes	Yes	Yes
<b>Labor Included</b>	<b>10 years Deluxe only</b>	No	No	No	No	5 years	No
<b>UL testing approved</b>	<b>Yes</b>	Yes	Not specified	Not specified	Not specified	Yes	Yes

	 Miller at Work	Concept Seating	Ironhorse Seating	Body Built	Neutral Posture	ERA	Herman Miller Aeron
Mesh Back or Seat	12 years Except for foreign objects damage	N/A	N/A	Back only 7 years	Back only 5 years	N/A	12 years
GSA approved	Yes Contract #: 47QSM23D0 8QT	Yes	Yes	Yes	Yes	Yes	Yes
Footrings	Lifetime	6 years	5 years	7 years	5 years	5 years	12 years
Footplates	Lifetime 6 prong base with metal footplates “patent pending”	N/A	N/A	N/A	N/A	N/A	N/A
Stool Cylinder (Gas)	8 years	2 years	5 years	12 years	5 years	5 years	12 years
Stool Spindle Lift Cylinder	Lifetime	N/A	N/A	N/A	N/A	N/A	N/A
Free Seat Cover	1 free available for the 1 <sup>st</sup> 8 years Deluxe only	N/A	N/A	N/A	N/A	N/A	N/A

All warranties will be tracked by the customer purchase order number and/or Miller at Work invoice number.
Our warranties are applicable to the 48 contiguous states and the District of Columbia
Miller at Work’s warranties include labor for repairs and all labor repairs will be authorized by Miller at Work.
Miller at Work warranties typically cover <u>normal wear and tear</u> , with the exception being cases where the appropriate weight capacity is not adhered to by the purchaser.
Our dedication to a 24/7 work environment drives us to engineer products that are built to withstand the demands of continuous use. Should any failure occur within the warranty period, we are committed to making it right. • 2 million dollars product liability insurance per incident •

In no event shall the total liability manufacturer resulting in product failure, as damages or otherwise, exceed the purchase price of the product. Neither Miller at Work nor their authorized dealers under any circumstances shall assume responsibility for loss of time, inconvenience, commercial loss, expenses for travel, lodging, or damage to personal property, loss of revenue, or incidental or consequential damages.

Miller at Work reserves the right to make changes or improvements in the design of Miller at Work products without obligation to make corresponding changes or improvements in previously manufactured Miller at Work products. This is the exclusive and complete warranty made by Miller at Work with respect to Miller at Work Intensive Use seating products. No person whatsoever is authorized to make any representation, warranty, or promise on behalf of the manufacturer. Miller at Work makes no other expressed warranties and disclaims any and all implied warranties. The remedies set forth above pertaining to repair or replacement of parts or materials are exclusive of all other remedies. Dealer makes no warranty on his or her own. All warranty claims must be submitted using the online claim form or email at [claims@mawhp.com](mailto:claims@mawhp.com).

Miller at Work with respect to Miller at Work Intensive Use seating products. No person whatsoever is authorized to make any representation, warranty, or promise on behalf of the manufacturer. Miller at Work makes no other expressed warranties and disclaims any and all implied warranties. The remedies set forth above pertaining to repair or replacement of parts or materials are exclusive of all other remedies. Dealer makes no warranty on his or her own. All warranty claims must be submitted using the online claim form or email at [claims@mawhp.com](mailto:claims@mawhp.com).

**11/3/25**